



Specialist Cancer Care for Patients

We know you want
to be at home,
not in hospital

It's what **we know**.

LloydsClinical

Specialist treatment, in your home and community

For nearly 30 years we've pioneered the delivery of specialist cancer care services out of hospital, in patients' homes and Healthcare Centres.

Our team of clinical specialists put patients in control of their condition and their treatment, whilst providing the in-person nurse care and support for patients and families during their treatment.

From the rarest to the most common form of cancer types, we consider all types of treatment, including those that are not currently available in hospital.

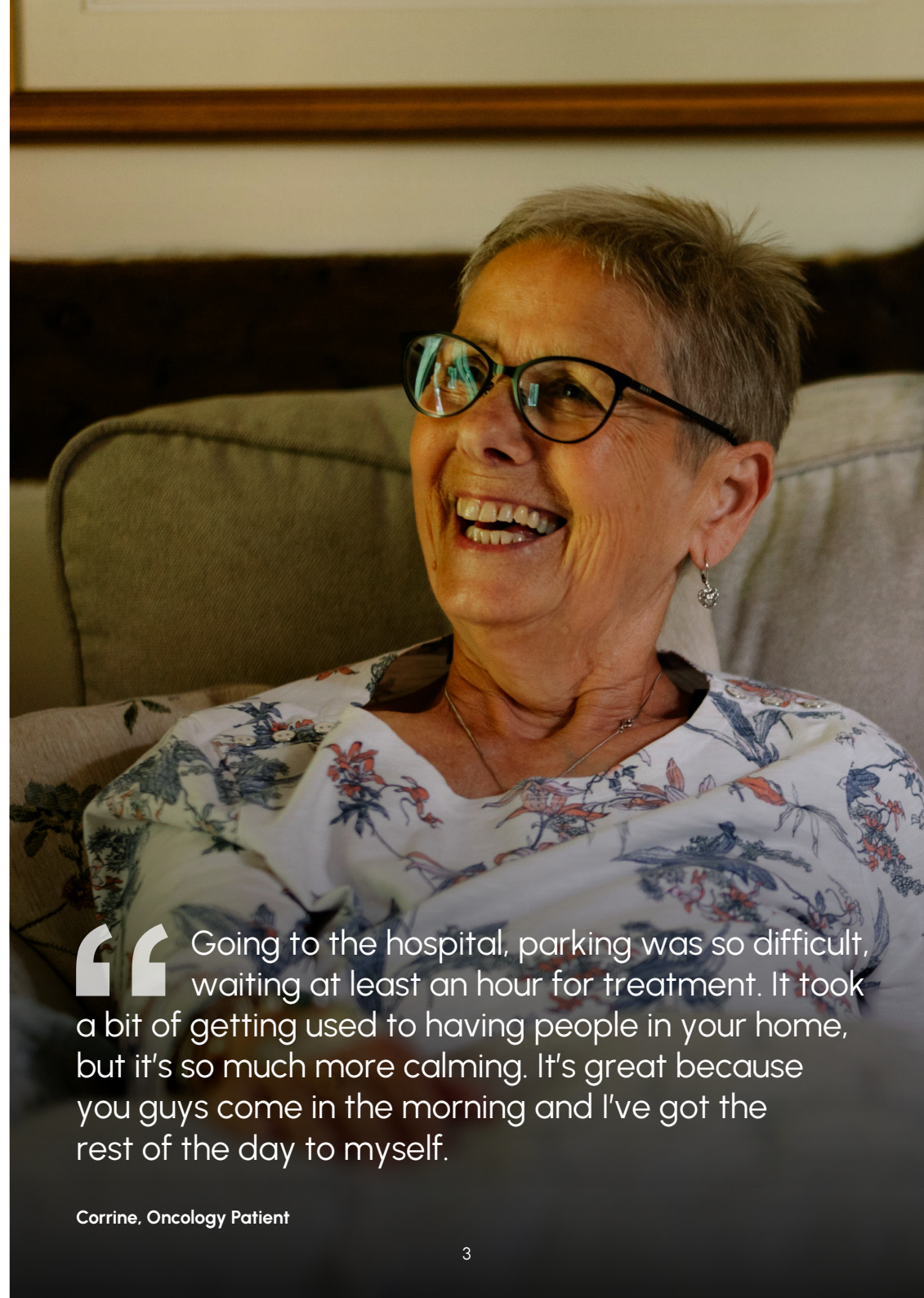
We are proud to work in partnership with Private Medical Insurers, the NHS, Pharmaceutical companies, and highly experienced consultants, supporting a range of simple and complex cancer patient needs.

Receive your cancer treatment **quickly**

Our services ensure private medically insured and self-paying patients, who want an alternative to hospital, can start their treatment faster. We can help patients avoid unwanted waiting times and delays to their treatment, delivering continuity of care and 24/7 clinical support.

We review all SACT treatments following strict protocols and processes via our clinical governance committee, with stringent emergency protocols and training.

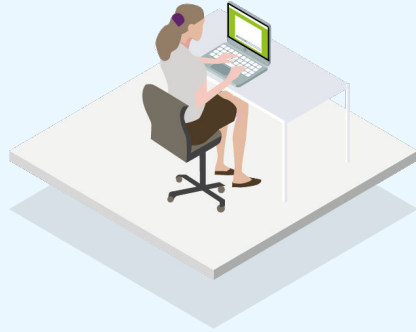
Every day we're helping patients live independently and take control of their life.



“ Going to the hospital, parking was so difficult, waiting at least an hour for treatment. It took a bit of getting used to having people in your home, but it's so much more calming. It's great because you guys come in the morning and I've got the rest of the day to myself.

Corrine, Oncology Patient

Clinical care at home treatment journey



Step 1

The referring clinician/referral centre identifies suitable patients for community-based treatment.

Step 2

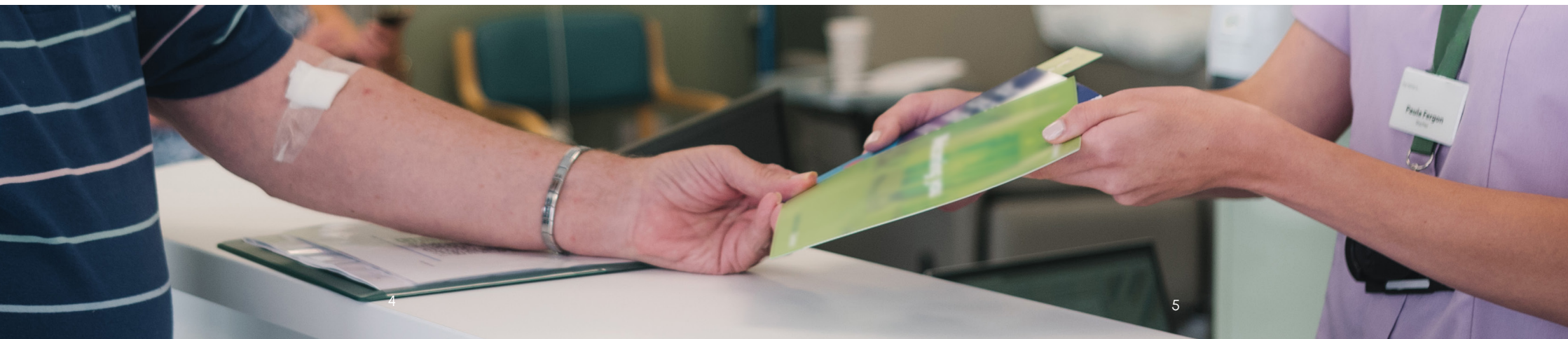
Once the patient's condition has been assessed as stable, suitable for community treatment and they have consented, they are booked onto the service. Once referral is accepted the patient services team registers the patient and provides the patient a service leaflet with all the relevant information about the Healthcare Centre. Scalp cooling available if required.

Step 3

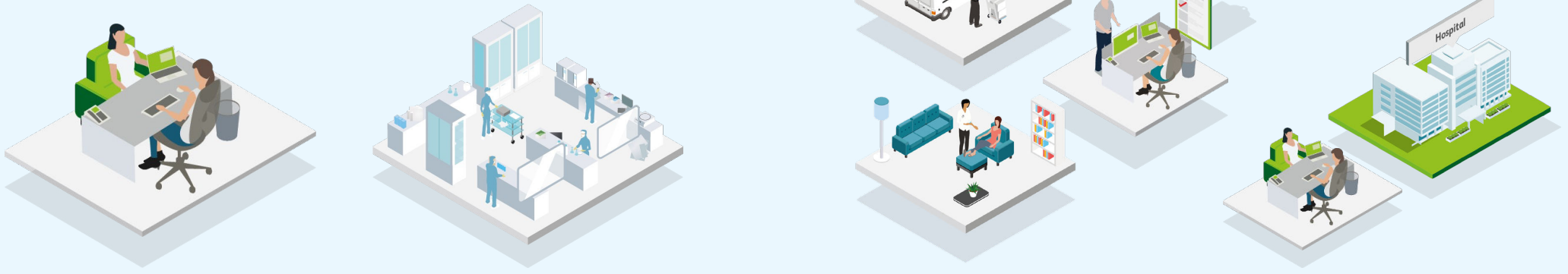
Introduction and training to the Careology digital support app.

Step 4

If required within the agreed treatment plan, the patient will receive an install visit by a healthcare professional 48 hours prior to treatment where base line observations, risk assessment, pre-treatment toxicity assessment and bloods may be taken.



Clinical care at home treatment journey



Step 5

The clinician reviews blood results and toxicity assessment and prescribes the treatment using Lloyds Clinical iGemo prescribing system or pre-authorized prescription template.

Lloyds Clinical screen the prescription using blood results. The Lloyds Clinical cancer nurse checks bloods and liaises with the clinician to escalate any results that are out of range.

Step 6

Our compounding facility has the infrastructure to manage the entire prescription journey from manufacturer to administration.

Step 7

Medication is then delivered by an appropriately-trained driver then administered by a cancer nurse.

Observations, outputs and reporting are uploaded to iGemo by a cancer nurse for the clinician.

A mid-toxicity assessment is then carried out.

Step 8

The referring clinician will remotely supervise the treatment pathway of the patient.



Specialist cancer care services

Our highly skilled oncology nurses and clinical nurse specialists provide 1-2-1 clinical treatment in the comfort of patients' homes, equipped with all the necessary tools to deliver care equivalent to that provided in a hospital setting.

We offer a 24/7 support service for patients so they can be clinically assessed at any point in time and any interventions are escalated to the prescribing physician as necessary.

Fast turnaround from referral to treatment at home

Patients can receive prompt treatment without the concern of waiting lists.

No need to travel

Save precious time and avoid unnecessary journeys and hospital parking.

1-2-1 care

Personalised care provided by our specialist trained Clinical SACT Nursing team.

Careology app: symptom management & access to healthcare support

Our Careology app assists patients with navigating treatment and communicating with clinicians, caregivers and family members.

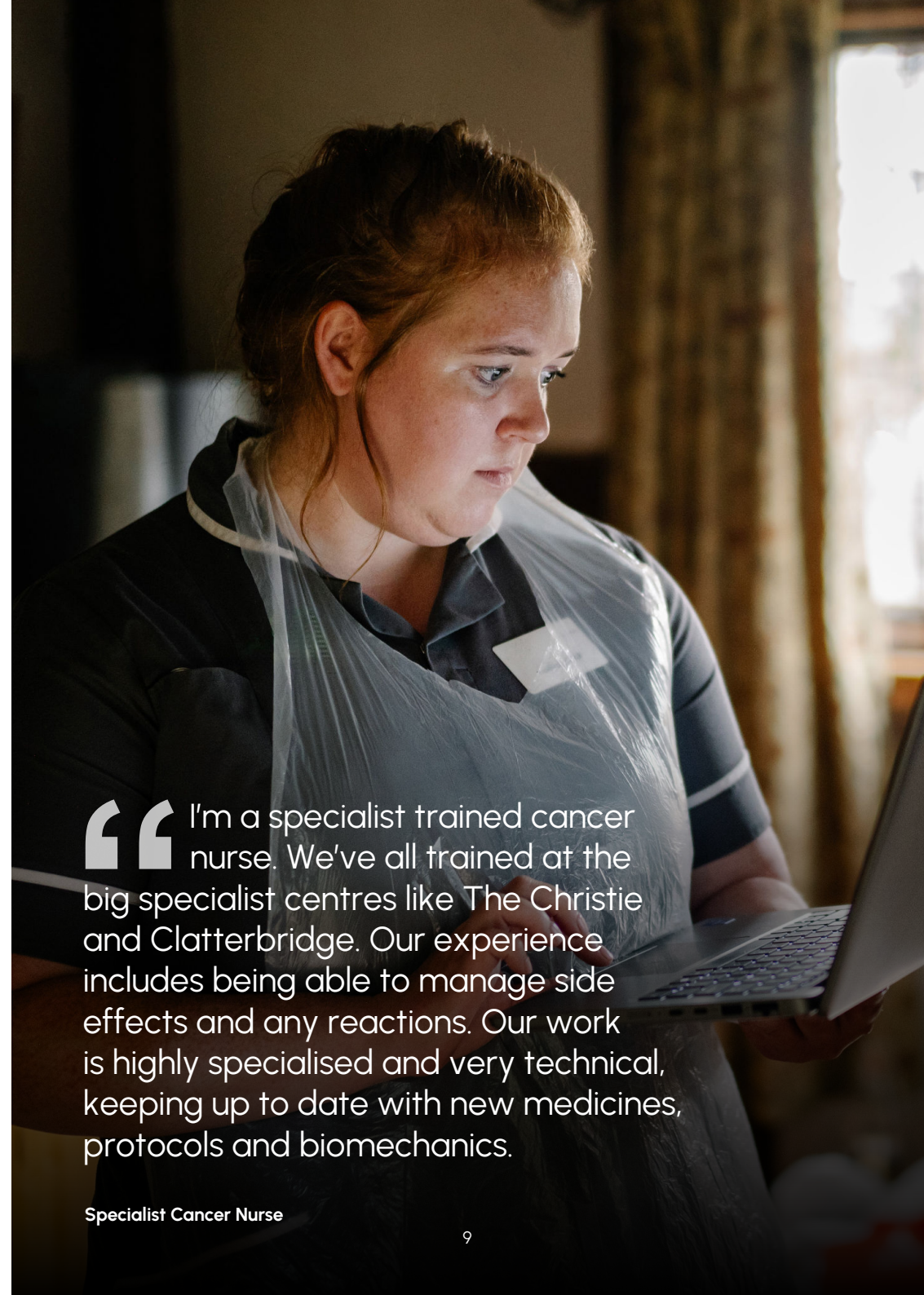
The digital app empowers patients to record adherence to treatments, symptoms and side effects, wellbeing and lifestyle data. It supports clinical teams with in-depth assessments and continuous remote nursing care so any issues can be identified early.

Giving back precious time

Treatment at home removes the strain of unnecessary travel, car parking and hospital visits, freeing up time for patients to prioritise family life and work.

Scalp cooling service

Our partnership with Paxman Scalp Cooling means patients can have a machine delivered to their home, for use while they have their treatment.



“ I’m a specialist trained cancer nurse. We’ve all trained at the big specialist centres like The Christie and Clatterbridge. Our experience includes being able to manage side effects and any reactions. Our work is highly specialised and very technical, keeping up to date with new medicines, protocols and biomechanics.

Access to specialist cancer treatment at home

We can facilitate and treat patients at home for all tumour types with a wide range of accessible treatments with efficient and expert care. Our clinical teams work closely with hospital consultants.

Our iQemo app allows consultants to keep track of patients' treatment and interact with our clinical teams.

Treatment can either be funded personally or our services can be accessed through a private medical insurance policy. We work with Aviva, Axa, Bupa, Hedlix, Vitality, WPA and more.

We can help patients at the start of their journey to get in touch with a specialist oncology consultant.

“ I can't put into words how comforting it is to know that I can have my chemotherapy at home.

While receiving chemotherapy for two recurring tumours, Kate has found real comfort in having her treatment at home with the support of Lloyds Clinical nurses.



Read
Kate's story

98%

cancer patients receive their treatment within 10 days of referral

24hr

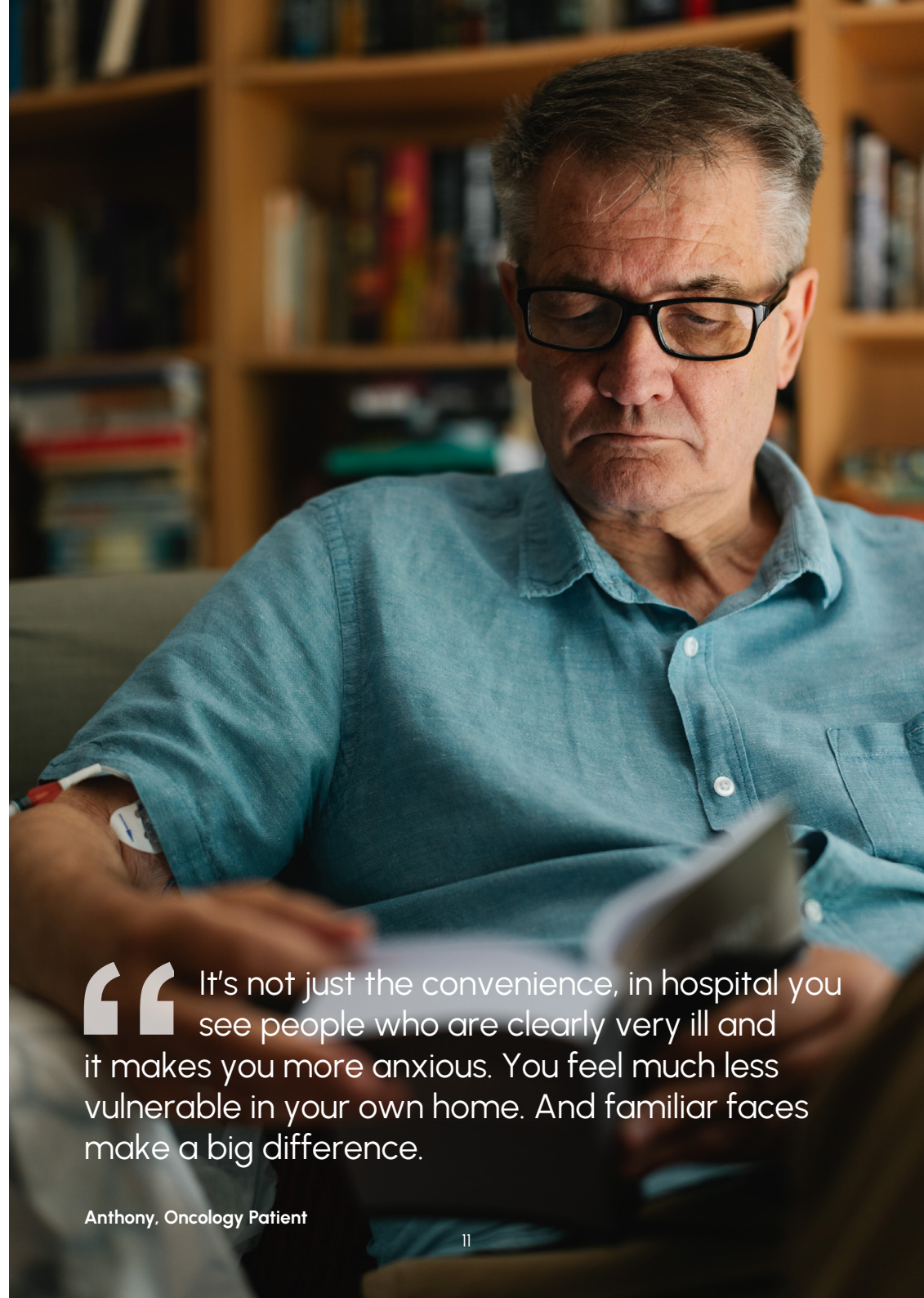
Our 24hr on-call service means our patients can contact us day and night

97%

private oncology patients rated their overall experience with our home treatment service as good or very good

>170

private referring independent hospital consultants rely on us to provide specialist cancer treatments in patients' homes



“ It's not just the convenience, in hospital you see people who are clearly very ill and it makes you more anxious. You feel much less vulnerable in your own home. And familiar faces make a big difference.

Anthony, Oncology Patient

Find out more. Start your treatment.

We've worked with thousands of patients,
and we know you'll have a lot of questions.

If you're ready to talk to us to discuss your options,
talk to us today.

**Call 0345 2636 123 (England and Wales),
0345 2636 135 (Northern Ireland and Scotland),
email PrivateCancerCare@lloydsclinical.com,
or visit lloydsclinical.com**



It's what **we know.**

LloydsClinical

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